



Order Fulfillment Update

04/29/2021

Dear Customers,

Thank you for continuing to choose Wilwood Engineering. We especially appreciate your business during the past year's unprecedented challenges as we strive to deliver you the high-quality braking systems we're known for producing since 1977.

The aftermarket automotive industry has been experiencing significant growth since the beginning of the pandemic. All across the industry, delivery times have been pushed out weeks to months due to increased demand. At Wilwood, we have taken on new expansion projects to increase capacity and training many new hires.

In recent months we have experienced significant production interruptions due to COVID-19, and it could take many weeks before we get back to our usual shipping schedule. We are also seeing shortages of raw materials and working diligently with suppliers to maintain maximum capacity. All personnel have been putting forth an enormous effort to keep orders flowing. We understand your frustration with delayed shipments but rest assured we are performing at maximum speed without sacrificing quality.

While the market continues to expand, we ask for your patience and understanding regarding fulfillment delays. Likewise, our call center is running at maximum capacity, and support representatives can not pinpoint exact shipment dates at this time. We treat every order with the highest priority and do everything we can to keep you, our valued customers, up to date.